

# Alphabetical Index

Office Hours Telephone Triage Protocols | Adult | 2025

## 9

911 Symptoms

## A

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Abdominal Pain - Male

Abdominal Pain - Menstrual Cramps

Abdominal Pain - Upper

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Foot Pain

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## G

Genital Injury - Female

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## H

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Head Injury	Medication Question Call	Postpartum - Vaginal Bleeding and Lochia
Headache	Medication Refill and Renewal Call	Pregnancy - Abdomen Injury
Hearing Loss or Change	Menstrual Period - Missed or Late	Pregnancy - Abdominal Pain Greater Than 20 Weeks EGA
Heart Failure on Treatment Follow-up Call	MERS Exposure	Pregnancy - Abdominal Pain Less Than 20 Weeks EGA
Heart Rate and Heartbeat Questions	Mosquito Bite	Pregnancy - Back Pain
Heat Exposure (Heat Exhaustion and Heat Stroke)	Motor Vehicle Accident	Pregnancy - Decreased or Abnormal Fetal Movement
Hernia	Mouth Injury	Pregnancy - Fall
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Hip Pain	Mouth Symptoms	Pregnancy - Headache
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Hives	Mpox - Exposure	Pregnancy - Labor - Preterm
Hoarseness	Muscle Aches and Body Pain	Pregnancy - Leg Swelling and Edema
Human Bite	Muscle Jerks - Tics - Shudders	Pregnancy - Morning Sickness (Nausea and Vomiting of Pregnancy)
<b>I</b>	<b>N</b>	Pregnancy - Rupture of Membranes Suspected
Immunization Reactions	Nasal Allergies (Hay Fever)	Pregnancy - Urination Pain
Infection on Antibiotic Follow-up Call	Nausea	Pregnancy - Vaginal Bleeding Greater Than 20 Weeks EGA
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Influenza (Flu) Suspected	Needlestick	Pregnancy - Vision Loss or Change
Information Only Call - No Triage	Neurologic Deficit	Pubic Lice
Insect Bite	No Contact or Duplicate Contact Call	Puncture Wound
Insomnia	No Protocol Available	<b>R</b>
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Itching - Widespread	Nosebleed	Rash or Redness - Localized
IV Not Running or Running Slowly	<b>O</b>	Rash or Redness - Widespread
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<b>J</b>	Oxygen Monitoring and Hypoxia	Recent Medical Visit for Injury Follow-up Call
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<b>K</b>	Pelvic Pain - Female	Rectal Symptoms
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<b>L</b>	Poisoning	Scrotum Swelling
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Leg Pain	Post-Op Incision Symptoms and Questions	Sexual Assault or Rape
Leg Swelling and Edema	Post-Op Symptoms and Questions	Shingles (Zoster)
Lymph Nodes - Swollen	Postpartum - Breast Pain and Engorgement	Shoulder Injury
<b>M</b>	Postpartum - Breastfeeding Protocol Selection	
Measles - Diagnosed or Suspected	Postpartum - Depression	
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Shoulder Pain  
Sinus Infection on Antibiotic Follow-up Call  
Sinus Pain or Congestion  
Skin Foreign Body  
Skin Glue Questions  
Skin Injury  
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Skin Lump or Localized Swelling  
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Sores  
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STI Exposure  
Stools - Unusual Color  
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Sty  
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## **T**

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Transgender Health Concerns and Questions  
Traumatic Brain Injury More than 14 Days Ago Follow-up Call

## **U**

Urinalysis Results Follow-Up Call  
Urinary Catheter (e.g., Foley) Symptoms and Questions  
Urinary Symptoms  
Urinary Tract Infection on Antibiotic Follow-up Call - Female  
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## **V**

Vaginal Bleeding - Abnormal  
Vaginal Bleeding - Postmenopausal  
Vaginal Discharge  
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Vaginal Symptoms  
Vision Loss or Change  
Vomiting  
Vomiting Blood  
Vulvar Symptoms

## **W**

Weakness (Generalized) and Fatigue  
Weight Loss - Unintended  
Whooping Cough Exposure  
Wound Infection on Antibiotic Follow-up Call  
Wound Infection Suspected  
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## **Z**

Zika Virus Exposure